



# DESIGN2020

16<sup>th</sup> INTERNATIONAL  
DESIGN CONFERENCE

Mueller, G. O., Bertram, C. A. and Mortensen, N. H. (2020) “TOWARDS BEST PRACTICES IN THE ENGINEER-TO-ORDER BUSINESS: A FRAMEWORK FOR THE STRUCTURED ANALYSIS OF COMMISSIONING PROCESSES,” Proceedings of the Design Society: DESIGN Conference. Cambridge University Press, 1, pp. 1017–1026. doi: <https://doi.org/10.1017/dsd.2020.122>